

When in Doubt - Who to Contact

If you have questions pertaining to the school district or about your child's work, please do not hesitate to call or email. We encourage questions from parents and residents concerning the school program, transportation, budget, etc. In an attempt to respond to your questions and suggestions, it is important to contact the individual person who is responsible for the various areas of the school operation. This person has the most detailed information about their respective area of responsibility.

Medical Concerns

- Step 1 -School Nurse/Classroom Teacher
- Step 2 -[Mark Ranieri](#), 7-12 Principal or TBD, PK-6 Principal
- Step 3 -[Timothy Gaffney](#), Superintendent

School Difficulty

- Step 1 -Classroom Teacher
- Step 2 -[School Counselor, Social Worker, or Psychologist](#)
- Step 3 -[Mark Ranieri](#), 7-12 Principal or TBD, PK-6 Principal
- Step 4 -[Melissa Lowell](#), Director of Curriculum, Instruction, and Accountability
- Step 5 -[Timothy Gaffney](#), Superintendent

Transportation (*pickup route problems*)

- Step 1 -[Al Salisbury](#), Director of Transportation
- Step 2 -[Kevin Sommer](#), Business Administrator
- Step 3 -[Timothy Gaffney](#), Superintendent

Transportation (*example: student picking on another*)

- Step 1 -Bus Driver
- Step 2 - [Al Salisbury](#), Director of Transportation
- Step 3 - [Mark Ranieri](#), 7-12 Principal or TBD, PK-6 Principal
- Step 4 -[Kevin Sommer](#), Business Administrator
- Step 5 -[Timothy Gaffney](#), Superintendent

Budget Concerns

- Step 1 -[Kevin Sommer](#), Business Administrator
- Step 2 -[Timothy Gaffney](#), Superintendent

Special Education

- Step 1 -Special Education Teacher/Case Manager
- Step 2 - [Mark Ranieri](#), 7-12 Principal or TBD, PK-6 Principal
- Step 3- [Denise Mazza](#), CSE/504 Chairperson
- Step 4 -[Melissa Lowell](#), Director of Curriculum, Instruction, and Accountability
- Step 5 -[Timothy Gaffney](#), Superintendent

Curriculum (Course) Concerns

- Step 1 -Classroom Teacher/[School Counselor, Social Worker/Psychologist](#)
- Step 2 -[Mark Ranieri](#), 7-12 Principal or TBD, PK-6 Principal
- Step 3 -[Melissa Lowell](#), Director of Curriculum, Instruction, and Accountability
- Step 4 -[Timothy Gaffney](#), Superintendent

Athletic Communications/Concerns

Step 1 -Coach

Step 2 -[Dave Buck](#), Athletic Director

Step 3 -[Timothy Gaffney](#), Superintendent

Technology Concerns

Chromebook Help for Parents/Students: please email: Ms. Tamburino at ttamburino@oriskanycsd.org, Ms. Romano at lromano@oriskanycsd.org, Ms. Daskiewich at jdaskiewich@oriskanycsd.org

iPad Help for Parents/Students: please email: Pavel Kichuk at pkichuk@oriskanycsd.org

Building Use Request (scheduling events in school facilities)

Step 1 -Individual Building Offices (Principal)

Step 2 -[Kevin Sommer](#), Business Administrator

It is important to follow this step-by-step procedure in order to solve problems. An appeal to the Board of Education may be sought on any of the above issues after all the appropriate steps have been exhausted. It is the primary responsibility of the Board to set policy for the school district. The Superintendent and his administrative staff are legally empowered to administer the school district and put into operation the policies and decisions of the Board of Education.